Noah Hendricks

CIS 4338

Exone-01

**Tasks 1 & 2**

Carefully review the written information presented here next.

**Task 3**

Relationship between ITAM.IT\_ASSET and ITAM.ASSET\_TYPE tables.

1. One Asset Type has one or more IT Asset records.

2. One IT Asset may belong to one or more Asset Type records.

Relationship between ITAM.IT\_ASSET and ITAM.SERVER tables.

1. Each record of Server information must possess one IT Asset.

2. One IT asset must have one and only one Server.

Relationship between ITAM.IT\_ASSET and ITAM.PERIPHERAL tables.

1. Each record of Peripheral data must own one IT Asset.

2. Each IT Asset must hold one and only one Peripheral

**Noah Hendricks**

**Task 4**

A lead employee in the IT department of ITAM, who is a part of the IT team consulting ABCCo, recently got approval to purchase some peripheral items in bulk and acquire three identical HP Officejet Pro 8600 Plus Printers each having their own unique serial numbers on September 10, 2021. The purchasing department selected HQ Pro as the vendor. Furthermore, purchasing prepared a purchase order and sent it to HQ Pro where ITAM was able to receive their newly obtained HP Printers. The first of the newly acquired HP printers is assigned to a non-IT employee in Ryan Hendricks, and an IT employee for support in James Laird. The second of the newly acquired HP printers is assigned to James Laird again, this time for IT support as well as use. The third of the HP printers has yet to be assigned to any employee yet, for it is still in inventory waiting to be assigned for use and support. Following that, it is discovered by James Laird (IT Support) on September 12, 2021 that one of the three newly obtained HP printers is defective and was sent back. Because of this, ITAM has to return it to the original vendor, HQ Pro. The other two printers work just fine. After the newly obtained printers are assigned to their requested employees, information regarding each product and employee details are immediately recorded. The CI inventory is updated as well as the CI status report for these new products. Also, Asset type is filled out and a thorough IT Asset Invoice Summary is produced form these newly acquired HP printers from HQ Pro. ITAM’s backend database is properly updated for ABCCo following this recent occurrence.

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| IT Asset | Asset Type | Peripheral Details | Purchase or Rental | Unique ID | Employee Use | Employee Support | CI Acquired Date | CI Status | CI Status Date |
| HP | Peripheral | HP Officejet Pro 8600 Plus Printer | Purchase | Serial No. 0534330 | Ryan Hendricks | James Laird | 10-SEP-21 | Working | 12-SEP-21 |
| HP | Peripheral | HP Officejet Pro 8600 Plus Printer | Purchase | Serial No. 0534331 | James Laird | James Laird | 10-SEP-21 | Defective | 12-SEP-21 |
| HP | Peripheral | HP Officejet Pro 8600 Plus Printer | Purchase | Serial No. 0534332 | Null | Null | 10-SEP-21 | Working | 12-SEP-21 |